

Our Premier Web Based Scheduling and Management System



- Benefit from Live job data including job status updates, surveys/reports, before, during and after photographs as well as Customer satisfaction surveys, sign off and completely transparent job costing information.
- Facilitating a genuine paperless office all works are loaded onto our system on the day it is received. Homeowners are contacted within 24 hours and our detailed 'Job Journey' Process begins, managed step by step via our Live Dashboard through to successful completion, sign off and invoice.
- Our Team of Coordinators backed by an experienced Operations Manager and a network of Regional Supervisors schedule the work through our Diary

system and Desk Top Manage each job through the innovative 'Day Diary View' detailing Live progress as it unfolds allowing for proactive actions to support Operatives in the field.

- Throughout the Job Journey every touch point is recorded Live with date and time stamped information. As the journey comes to an end the full job history helps build a detailed 'open book' style invoice. On and Off site times and to the penny material costings are recorded Live allowing for completely transparent and accurate invoicing. Detailed cost breakdown and photographic evidence supports 'fair and reasonable' contra charging.

- We offer the 'Complete Package' from Call Centre initial homeowner enquiry and Job creation, work scheduling through to satisfied customer sign off offering full and transparent job history data and costings through a client portal. Cura is the perfect Partner as a fully outsourced Customer Care Service provider or simply as a totally flexible support service to your own existing Team.

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